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## Organization Terms of Service Agreement

**THIS AGREEMENT** is made as of \_\_\_\_\_, 2021, between Common Good Fundraising LLC dba CausePilot with a mailing address of P.O. Box 50554, Nashville, TN 37205 (the "Company") and \_\_\_\_\_ located with a mailing address of \_\_\_\_\_ (the "Organization(s)"), and entered into for the purpose of providing software for fundraising.

\_\_\_\_ Organization verifies that they are a qualified 501c3 nonprofit.

\_\_\_\_ Organization is a for-profit company fundraising on behalf of a 501c3 nonprofit.

CausePilot ("CausePilot"), a product of Common Good Fundraising LLC, provides use of its web-based software platform, located at <https://fly.CausePilot.com> and other related websites and its online services (collectively, "Service(s)") to you subject to the following Terms of Service ("TOS"). You can review the most current version of the TOS at any time at: <https://fly.CausePilot.com/legal/organization-terms>. In addition, when using the Services, you shall be subject to any posted guides, guidelines, rules or terms applicable to such Services, which may be posted from time to time. All such guides, guidelines, rules or terms are hereby incorporated by reference into the TOS. CausePilot may also offer other services that are governed by these or different terms of service.

THIS AGREEMENT IS A LEGAL AGREEMENT BETWEEN YOU AND CAUSEPILOT AND GOVERNS YOUR USE OF THE SERVICES. BY USING THE SERVICES YOU ARE INDICATING THAT YOU HAVE READ AND AGREE TO THESE TOS AND CAUSEPILOT' PRIVACY POLICY ("PRIVACY POLICY") AND, IF APPLICABLE, CAUSEPILOT' USER TERMS ("UT"), AND ANY OTHER RELATED TERMS AND CONDITIONS LOCATED ON THE CAUSEPILOT' WEBSITES, ALL OF WHICH ARE INCORPORATED

HEREIN BY THIS REFERENCE. IF YOU DO NOT AGREE TO THESE TOS, DO NOT USE THE SERVICES OR PRODUCT.

In the event any of the terms of these TOS conflict with the Privacy Policy or applicable UT, the terms of the applicable UT or Privacy Policy shall govern as to the conflicting terms. If you have any questions regarding these terms and conditions, please contact [crew@CausePilot.com](mailto:crew@CausePilot.com).

## **DESCRIPTION OF SERVICE**

Unless explicitly stated otherwise, any new features that augment or enhance the current Service, including new releases, shall be subject to these or other applicable TOS. You also understand and acknowledge that CausePilot may modify, terminate, suspend, or otherwise adjust any and all functions, features, options, utilities, tools or other aspects of the Service at any time without prior notice to you. You understand and agree that the Service is provided "AS-IS" and that CausePilot assumes no responsibility for, among other things, availability, timeliness, deletion, failure to store any user data or communications or personalization settings, or changes to the Service CausePilot may make from time to time. You are responsible for obtaining access to the Service, and that access may involve third-party fees (such as Internet service provider or Payment Processor). In addition, you must provide and are responsible for all equipment necessary to access the Service.

You acknowledge and agree that the Service, any CausePilot proprietary software ("CausePilot Software") and any other necessary software provided in connection with the Service contain proprietary and confidential information that is protected by applicable intellectual property and other laws. You further acknowledge and agree that Content contained or information presented to you through the Service is or may be protected by copyrights, trademarks, service marks, patents or other proprietary rights and laws. Except as expressly permitted by applicable law or authorized by CausePilot, you agree not to modify, rent, lease, loan, sell, distribute or create derivative works based on the Service or the CausePilot Software or other software or materials, in whole or in part.

CausePilot, all CausePilot logos and product and service names are or may be trademarks of CausePilot (the "CausePilot Marks"). Except as solely enabled by any link as provided by

CausePilot, you agree not to display or use in any manner the CausePilot Marks without CausePilot's prior written consent.

By submitting ideas, suggestions, documents, and/or proposals ("Contributions") to CausePilot through its customer support pages or otherwise, you acknowledge and agree that: (a) your Contributions do not contain confidential or proprietary information; (b) CausePilot is not under any obligation of confidentiality, express or implied, with respect to the Contributions; (c) CausePilot shall be entitled to use or disclose (or choose not to use or disclose) such Contributions for any purpose, in any way, in any media worldwide; (d) CausePilot may have something similar to the Contributions already under consideration or in development; (e) your Contributions automatically become the property of CausePilot without any obligation of CausePilot to you; and (f) you are not entitled to any compensation or reimbursement of any kind from CausePilot under any circumstances.

## **YOUR USE OF THE SERVICE**

CausePilot does not claim ownership of Content you submit or that you make available for inclusion on the Service. However, with respect to Content you submit or make available for inclusion on publicly accessible areas of the Service, you grant to CausePilot and all users of the Service worldwide, royalty-free and non-exclusive, perpetual, irrevocable and fully sub-licensable license to use, distribute, reproduce, modify, adapt, publish, translate, publicly perform and publicly display such Content (in whole or in part) and to incorporate such Content into other works in any format or medium now known or later developed.

Additionally, with respect to Content you submit or make available for inclusion on publicly accessible areas of the Services, you represent and warrant that: (a) you have the right to grant such license and make such Content available to CausePilot and its licensees, including users of the Service; (b) none of the Content you provide contains any data or information that is confidential, non-public, owned by or otherwise proprietary to a third party, not in the public domain or otherwise restricted or protected from use by any individual, entity or other party for any use by a third party; and (c) neither the delivery to nor use by CausePilot or its licensees,

including users of the Service, of such content shall violate or infringe the rights of any third party.

You understand that all information, data, text, software, music, sound, photographs, graphics, video, messages, tags, or other materials ("Content"), whether publicly posted or privately transmitted, are the sole responsibility of the person from whom such Content originated. This means that you, and not CausePilot, are entirely responsible for all Content that you upload, download, post, email, transmit or otherwise make available or use via the Service.

You agree to not use the Service to:

a. upload, post, email, transmit or otherwise make available any Content that:

violates applicable law, including securities laws;

contains any payment card information;

infringes any patent, trademark, trade secret, copyright or other proprietary rights ("Rights") of any party or use, modify or combine the Content in any manner, with any other material, in any fashion that infringes the Rights of any person;

you do not solely have the right to make available under applicable law or under contractual or fiduciary relationships (such as inside information, proprietary and confidential information learned or disclosed as part of employment relationships or under nondisclosure agreements);

or otherwise may create liability or damages to CausePilot;

b. impersonate any person or entity, including, but not limited to, a CausePilot official, customer support, or falsely state or otherwise misrepresent your affiliation with a person or entity;

c. upload, post, email, transmit or otherwise make available any unsolicited or unauthorized advertising, promotional materials, "junk mail," "spam," "chain letters," "pyramid schemes," or

any other form or solicitation, except in those areas of the Service that are specially and specifically designated for solicitation;

d. upload, post, email, transmit or otherwise make available any material that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment;

e. upload, post, email, transmit or otherwise make available any material that would be considered offensive or pornographic in nature;

f. interfere with or disrupt the Service or servers or networks connected to the Service;

g. provide material support or resources (or to conceal or disguise the nature, location, source, or ownership of material support or resources) to any organization(s) designated by the United States government as a foreign terrorist organization pursuant to section 219 of the Immigration and Nationality Act;

h. "stalk" or otherwise harass another; and/or

i. collect or store personal data about other users in connection with the prohibited conduct and activities set forth in paragraphs (a) through (g) above.

j. conduct a raffle without receiving the proper licensing, as required by your state.

You acknowledge that CausePilot may or may not pre-screen Content, but that CausePilot shall have the right (but not the obligation) to remove Content from the Service that CausePilot determines, in its discretion, may create liability or damages to CausePilot. You agree that you must evaluate, and bear all risks associated with, the use of any Content, including any reliance on the accuracy, completeness, or usefulness of such Content. You acknowledge that (a) CausePilot is not a Business Associate, and (b) neither CausePilot nor the Service is compliant with the Payment Card Industry Data Security Standards. In this regard, you acknowledge that

the Content is made available to you without any warranties by CausePilot of any kind, and that you may not rely on any Content made available through the Service.

You acknowledge, consent and agree that CausePilot may access, preserve and disclose your account information and Content if required to do so by law or in a good faith belief that such access, preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce the TOS; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer support; or (e) protect the rights, property or personal safety of CausePilot, its users and the public.

You understand that the technical processing and transmission of the Service, including your Content, may involve:

(a) transmissions over various networks, and

(b) changes to conform and adapt to technical requirements of connecting networks or devices.

You understand that payment receipts are sent to the User. CausePilot encourages the User to submit payment themselves, using their own name and credit card; however, there is no guarantee or prevention and the Payer may be someone other than the User. If the Payer is different than the User, you will be responsible for providing the Payer with a payment receipt for tax purposes.

You understand that raffles are only available to non-profits who either a) operate in a state with no restrictions on raffles, or b) have obtained a special license for their raffle. If a special license is required, you must provide proof and present a copy to CausePilot before beginning a raffle.

You understand that the Service, CausePilot Software, and any other software embodied within the Service may include security components that permit digital materials to be protected, and that use of these materials is subject to usage rules set by CausePilot and/or content providers who provide such materials to the Service. You may not attempt to override or circumvent any digital rights management technology or usage rules embedded into the Service. Any

unauthorized reproduction, publication, further distribution or public exhibition of the materials provided on the Service, in whole or in part, is strictly prohibited.

The Service may provide, or third parties may provide, links to other web sites or resources. Because CausePilot has no control over such sites and resources, you acknowledge and agree that CausePilot is not responsible for the availability of such external sites or resources, and does not endorse and is not responsible or liable for any content, advertising, products or other materials on or available from such sites or resources. You further acknowledge and agree that CausePilot shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such Content, goods or services available on or through any such site or resource.

You acknowledge that CausePilot may establish general practices and limits concerning use of the Service, including without limitation the maximum number of days that Content will be retained by the Service, the maximum size of any or all Content files, the maximum disk space that will be allotted on CausePilot' servers on your behalf, the maximum number of emails sent or communications received through the Service, and the maximum number of times (and the maximum duration for which) you may access the Service in a given period of time, and/or any other condition of the Service. You agree that CausePilot has no responsibility or liability for the deletion or failure to store any Content, messages and other communications or other materials or Content maintained or transmitted by the Service.

## **DISCLAIMER OF WARRANTIES**

YOU EXPRESSLY UNDERSTAND AND AGREE THAT:

A. YOUR USE OF THE SERVICE IS AT YOUR SOLE RISK, THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS AND CAUSEPILOT AND ITS AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND VENDORS EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT;

B. CAUSEPILOT AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND VENDORS MAKE NO WARRANTY THAT (i) THE SERVICE WILL MEET YOUR REQUIREMENTS, (ii) THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE OR ERROR-FREE, (iii) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE WILL BE ACCURATE OR RELIABLE, (iv) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION OR OTHER MATERIAL OBTAINED BY YOU THROUGH THE SERVICE WILL MEET YOUR EXPECTATIONS, AND (v) ANY ERRORS IN THE SERVICE WILL BE CORRECTED;

C. ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICE IS ACCESSED AT YOUR OWN DISCRETION AND RISK, AND YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OR USE OF ANY SUCH MATERIAL; AND

D. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM CausePilot OR THROUGH OR FROM THE SERVICE SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TOS. YOU MAY HAVE OTHER STATUTORY RIGHTS. HOWEVER, TO THE FULL EXTENT PERMITTED BY LAW, THE DURATION OF STATUTORILY REQUIRED WARRANTIES, IF ANY, SHALL BE LIMITED TO THE MINIMUM PERIOD ALLOWED BY LAW.

## **LIMITATION OF LIABILITY**

YOU EXPRESSLY UNDERSTAND AND AGREE THAT CAUSEPILOT AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND VENDORS SHALL NOT BE LIABLE TO YOU FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES (EVEN IF CAUSEPILOT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), RESULTING FROM:

- (i) THE USE OR THE INABILITY TO USE THE SERVICE;
- (ii) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS AND SERVICES RESULTING FROM ANY GOODS, DATA, INFORMATION OR SERVICES OBTAINED OR MESSAGES RECEIVED OR TRANSACTIONS ENTERED INTO THROUGH, FROM OR AS A RESULT OF THE SERVICE;



(iii) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA;

(iv) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON THE SERVICE; OR

(v) ANY OTHER MATTER RELATING TO THE SERVICE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, SOME OF THE ABOVE LIMITATIONS IN THIS PARAGRAPH MAY NOT APPLY TO YOU.

(vi) NEW FEATURES OF THIS SOFTWARE MAY BE IN BETA TESTING

Conduct of Auction, Raffles or other Sale Products: All aspects of the transactions will be conducted by the Organization and at the sole discretion of the Organization. This may include, without limitation, taking possession of the item(s) for sale, quality inspection and cleaning if necessary, photography / image hosting and description of item(s), listing of the item on CausePilot, correspondence with buyers, follow-up, and shipping or delivery.

Disclaimer and Limitation of Liability: CausePilot shall not be liable for any failure to perform due to acts of God, acts of government or payment networks (e.g., credit or debit card providers or Stripe or PayPal) or regulatory bodies which significantly inhibit or prohibit the services offered hereunder, wars, acts of terrorism, fires, floods, explosions, natural catastrophes, civil disturbances, strikes, riots, unusually severe weather (such as severe thunder storms or tornadoes), or failures or fluctuations in electrical power, availability of, or access to, the Internet (including availability or performance of mobile networks, WiFi, and other access providers), heat, light, air conditioning, computer or telecommunications services.

CAUSEPILOT'S SOLE RESPONSIBILITY, AND YOUR SOLE REMEDY, FOR DAMAGES, CLAIMS AND LIABILITIES UNDER THIS AGREEMENT SHALL BE LIMITED TO DIRECT MONEY DAMAGES IN ANY AMOUNT NOT TO EXCEED THE TOTAL AMOUNT PAID BY ORGANIZATION TO CAUSEPILOT DURING THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE LOSS, OR ONE YEAR'S ANNUAL LICENSE FEE, WHATEVER IS GREATER. IN NO EVENT SHALL CAUSEPILOT BE RESPONSIBLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL, INCIDENTAL OR PUNITIVE DAMAGES

REGARDLESS OF WHETHER CAUSEPILOT WAS MADE AWARE OF THE POSSIBILITY OF SUCH DAMAGES. CAUSEPILOT MAKES NO REPRESENTATION OR WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

## **INDEMNIFICATION**

You agree to indemnify and hold CausePilot and its subsidiaries, affiliates, officers, agents, employees, partners and vendors harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of:

- (a) Content you submit, post, transmit or otherwise make available through the Service;
- (b) your use of the Service;
- (c) your connection to the Service;
- (e) your violation of any third party's rights.

## **TERMINATION**

You agree that CausePilot may, under any circumstances and without prior notice, immediately terminate your CausePilot account, and access to the Service and/or any and all Content or materials. Cause for such termination shall include, but not be limited to: (a) breaches or violations of the TOS or other incorporated agreements or guidelines, (b) requests by law enforcement or other government agencies, (c) a request by you (self-initiated account deletions), (d) discontinuance or material modification to the Service (or any part thereof), (e) unexpected technical or security issues or problems, (f) extended periods of inactivity, (g) engagement by you in fraudulent or illegal activities, and/or (h) nonpayment of any fees owed by you in connection with the Services. CausePilot may also terminate this Agreement, your CausePilot account, access to the Service and/or any and all Content or materials for any reason or no reason whatsoever. Termination of your CausePilot account includes: (a) removal of access to all offerings within the Service, (b) deletion of your password and all related information, files

and content associated with or inside your account (or any part thereof), and (c) barring of further use of the Service. Further, you agree that all terminations shall be made in CausePilot' sole discretion and that CausePilot shall not be liable to you or any third party for any termination of your account, any associated email address, or access to the Service or Content.

## **GENERAL**

The TOS constitutes the entire agreement between you and CausePilot concerning your use of the Service, superseding any prior agreements between you and CausePilot with respect to the Service. You also may be subject to additional terms and conditions that may apply when you use or purchase certain other CausePilot services, affiliate services, third-party content or third-party software. The TOS and the relationship between you and CausePilot shall be governed by the laws of the State of Tennessee without regard to its conflict of law provisions. You and CausePilot agree to submit to the personal and exclusive jurisdiction of the courts located within the city of Nashville, Tennessee. The failure of CausePilot to exercise or enforce any right or provision of the TOS shall not constitute a waiver of such right or provision. If any provision of the TOS is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the TOS remain in full force and effect. The section titles in the TOS are for convenience only and have no legal or contractual effect.

## **AMENDMENTS**

This TOS is subject to occasional revision, and if we make any substantial changes, we may notify you by sending you an e-mail to the last e-mail address you provided to us (if any) and/or by prominently posting notice of the changes on our site. Any changes to this TOS will be effective no later than thirty (30) calendar days following our posting of notice of the changes on our Site. Continued use of our Service following notice of such changes shall indicate your acknowledgement of such changes and agreement to be bound by the terms and conditions of such changes.

## **YOUR REGISTRATION OBLIGATIONS**

In consideration of your use of the Service, you represent that you are of legal age to form a binding contract, are not a person barred from receiving services under the laws of the United States or other applicable jurisdiction, and are a true employee, contractor, or representative of the organization you are engaging in the Service. In order to access or use certain Services, you may be required to provide certain information about yourself ("Account Data") as part of the registration process for the Service, or as part of your continued use of the Services. You also agree to: (a) provide true, accurate, current and complete Account Data as prompted or requested by the Service and (b) maintain and promptly update the Account Data to keep it true, accurate, current and complete. You understand and agree that the Service may include certain communications from CausePilot, such as service announcements and administrative messages, and that you may not be able to opt out of receiving them. If you provide any information that is untrue, inaccurate, not current or incomplete, or CausePilot has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, CausePilot has the right to suspend or terminate your account, prevent your access to any or all portion of the Services and or Content (or other users' access to your Content) and refuse any and all current or future use of the Service (or any portion thereof) or Content. You certify that you are at least 18 years old; if you are not, you may not register for or use the Service.

## **ACCOUNT, PASSWORD AND SECURITY**

As part of your use of the Service, you may receive a password and account designation upon completing the Service's registration process. You are responsible for maintaining the confidentiality of the password and account and are fully responsible for all activities that occur under your password or account. You agree to: (a) immediately notify CausePilot of any unauthorized use of your password or account or any other breach of security, and (b) ensure that you exit from your account at the end of each session. CausePilot cannot and will not be liable for any loss or damage arising from your failure to properly safeguard your account or password. You have sole responsibility for adequate protection and backup of Content of any type that you upload to, download from or otherwise create or use with, the Service, and/or equipment you use in connection with the Service.

## CHARGED OFFERINGS AND FEES

The Software requires a license fee to continue the Service and keep your account active and current. However, the Service may be available to you with or without charge at CausePilot's discretion. Access to certain features, functions, and/or full or partial portions of the Service require payment. You may also be provided "trial", "demo", "beta" or other limited-functionality or limited-access versions of the Service and/or its parts with or without charge. Pricing is subject to change at any time without prior notice. Pricing will not change for the Organization during their 1-year license period. See <https://www.CausePilot.com/pricing> for the most accurate pricing information.

Software licensing plans may be cancelled at any time; there will be no partial refunds or partial payments. If cancelled, Organization will have access to the account until the current license has expired. An annual software license will be paid in full for 12 months (1-year) and cancellation will pertain to the following year. A credit card may be held as a subscription for automatic renewals upon the completion of the 12 month license. Organizations will have the opportunity and be responsible for cancelling a license prior to a renewal.

Full access to the Service requires agreement to pay additional service or usage fees ("Service Fees") as funds are raised through the Service. Service Fees may vary depending on the feature or functionality in use. Service Fees are earned as sales and transactions become pending. Service Fees may be paid during the online payment transaction process or, for pending and offline transactions, invoiced monthly and paid offline. Service Fees are calculated based on the purchase price of a component. Discounts given during the transaction process will not affect the Service Fee due. Payment Processing Fees ("PPF") are charged separately and are based on payment processing through a third party Service. All Payment Processing is done through third party vendors and fees are based on those vendor rates. Service Fee pricing plans and fee structures may change at any time, without prior notice; however, once a license is purchased, the pricing plan and fee structures will remain the same until the conclusion of the full year license is complete. PPF may change at any time, without prior notice and may apply during the

subscription period. Current Service Fee pricing plans and fee structures can be viewed on the CausePilot Pricing Page.

In addition to any Licensing Fee or Service Fees required to access certain features, capabilities, functions or services offered through or by the Service ("Charged Offerings"), you are responsible for paying all applicable taxes (including, but not limited to those we are not required to collect) and for all third party hardware, software, service and/or other costs you may incur in order to access the Service and your account. Neither these TOS nor your account entitle you to any subsequent releases of the Services, nor to any for-pay features, products, capabilities, features, upgrades or services offered, distributed or made available through the Service without paying applicable charges or except as otherwise expressly and explicitly provided by CausePilot. All or some of the Service may need to be downloaded to your computer and/or accessed online. You must have authorized and separate Service access for each account you wish it to be enabled for and, where applicable, you must download and install any necessary software, as well as browser updates, on each machine on which you wish to use and access the Service.

Converting an account and/or specific Service version or offering, including but not limited to trial or limited functionality rights offerings, to an enhanced account and/or fee-based version of the Service or other paid account, version or other Charged Offering may result in the loss of access to the information or other data associated with your use of the free or non-paid version of the Service.

You may terminate your account at any time. You will not receive full or partial refunds for licensing periods that you have purchased. Terminating a software license for one Charged Offering does not necessarily terminate right(s) you may have for another Charged Offering, other portion of the Service, software or other offerings from CausePilot.

## **PAYMENTS**

### **Use of Stripe**

Payment processing services for Organization Accounts utilizing the CausePilot Software Platform are provided by Stripe and are subject to the Stripe Connected Account Agreement,

which includes the Stripe Terms of Service (collectively, the “Stripe Services Agreement”). By agreeing to these terms or continuing to operate an Organization account on CausePilot, you agree to be bound by the Stripe Services Agreement, as the same may be modified by Stripe from time to time. As a condition of CausePilot enabling payment processing services through Stripe, you agree to provide CausePilot accurate and complete information about you (as an Administrator of the account) and your Organization, including tax ID, and you authorize CausePilot to share it and transaction information related to your use of the payment processing services provided by Stripe.

## **OBJECTING TO CONTENT**

If you believe that any Content provided through the Service infringes upon your copyright or otherwise violates the CausePilot Privacy Policy, you may notify CausePilot using the Content Takedown Complaint Form (DMCA).

## **LICENSE PLAN**

Organization will choose a current software license plan from available options listed on the CausePilot pricing page (<https://www.causepilot.com/pricing>). Once purchased, the plan will be in effect for the duration of the license period.

### **LICENSE PLAN OPTION - MULTI-YEAR**

Available for First Class license plans only.

Year 1: 10% off Standard Price or Current Promotion

Year 2: 20% off Standard Price

Year 3: 30% off Standard Price

☐ Yes, enroll our Organization in the multi-year license option listed above.

☐ Do not enroll our Organization in the multi-year option.

IN WITNESS HEREOF, the parties have executed this Agreement.

*This Agreement is effective as of the date first set forth above.*

## **ORGANIZATION**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Primary Contact:** \_\_\_\_\_

**Email:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

## **COMPANY**

### **CausePilot**

A product of Common Good Fundraising LLC

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_